



## Maricopa County Treasurer

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October 17, 2007

Fulton Brock, Chairman  
Maricopa County Board of Supervisors  
301 W. Washington St. 10<sup>th</sup> Floor  
Phoenix, AZ 85003

Dear Chairman Brock:

I write this letter to you and your fellow board members with sadness in my heart for leaving a position that I have truly loved. I depart with the knowledge that our Maricopa County Treasurer's office has accomplished exceptional things for the citizens of our community. The staff is impressive with its knowledge and work ethic, which has made my task as Treasurer rewarding. The quality of the customer service, taxpayer outreach and technology improvements over the last four years has made the Treasurer's office one of the most outstanding in the country.

During my candidacy for Treasurer I established a number of goals and each of these has been achieved. To be respectful of the rules and the challenge Joyce, my wife, and I have ahead of us, I must tender my resignation effective Monday, October 22, 2007. As you and the Board contemplate the appointment of a new Treasurer, please embrace the goal of continued stability and professionalism in the organization.

I leave an office that is fiscally responsible, having fewer employees today than when I was elected. I am proud that our office has kept costs under control. With this small and dedicated staff we have created the Elderly Assistance Fund, redesigned tax bills and information statements, improved the website making the public's access to information simpler and significantly cleaned up the tax rolls for Maricopa County. Most importantly we made the office a shining example of how government should operate.

As you know, the Treasurer's Office is the banker and investment officer for not only county government, but for the schools and hundreds of other taxing jurisdictions. The Treasurer's Office has billions of dollars being collected and paid out every year with over a million and a half checks/warrants being processed and an investment pool that has exceeded four billion dollars. I have treated these responsibilities with the utmost caution and respect, and I know you and your fellow Board members will weigh the scale and responsibilities in your deliberations in search of a replacement.

I would like to express my gratitude to the voters who allowed me to serve; to the County and its leadership for their professionalism and to the staff and management team for their creativity and desire to do the best job possible. I will miss all of you.

Sincerely,

A handwritten signature in blue ink, appearing to read "David Schweikert", with a long horizontal flourish extending to the right.

David Schweikert  
Maricopa County Treasurer

## ACCOMPLISHMENTS AND IMPROVEMENTS AT MARICOPA COUNTY'S TREASURER'S OFFICE

- **Elderly Assistance Fund**-Over a million dollars has been set aside in its first year
- **Delinquent Parcel Map**-Allowed community to graphically see where there are problems
- **Tax Bill/Information Statement**-Redesigned with the input of over 3000 survey respondents
- **Orphan Parcel Project**-Helping thousand of property owners identify and correct ownership and deed errors
- **Home Owner's Association Project**-Helping hundreds of HOA's to deal with delinquency and ownership issues
- **Parcel Watch**-Emailing of tax bills and reminder information. This was the beginning of the paperless option
- **Excess Proceeds**-Providing the public simple access to the information through the Treasurer's website and how to recover these dollars
- **Privatizing the Delinquency Clean Up Project**-Dramatically reduced the costs to the Treasurer's office allowing us to have the cleanest tax rolls in decades
- **Internet Auctions for tax liens and deeded land**-Improved overall number of liens sold and significantly increased local participation while making millions for the community
- **Community Facility Districts**-A self funding project for the collection of CFD's fees that will lower costs to the public
- **Bank Conversion**-For the first time in fourteen years a new serving bank was chosen after a detailed RFP process
- **Online Payments**-Treasurer's website now processes E-Checks with no fees and a video tutorial to further assist the public
- **Bank Branch Payment**-Providing new options for tax payers to pay their bills
- **Privacy Protection**-Successfully obtained legislation to restrict access to taxpayers private bank information
- **Corporate Services**-Simplified bulk payments of taxes
- **Taxpayer Education**-Giving over a hundred speeches to community groups and millions of inserts and/or information statements to increase taxpayer knowledge of the system
- **Mailing Address Improvements**-Using private services to help validate and update taxpayer's mailing addresses
- **Internal Controls/Customer Followup**-New software and methodology for tracking research requests and taxpayer needs
- **Web Page Improvements**-Major redesign of the Treasurer's website to improve simplicity and public access information
- **Treasurer Investment Pool Earnings**-2004 \$34M; 2005 \$57M; 2006 \$86M; 2007 \$131M